

## Leadership Development Program – Phase II

### *Becoming Effective Leaders (LDP-II)*

#### COURSE NUMBER     **FAA01211**

For information about this course, contact:  
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 (386) 446-7251

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#### DESCRIPTION AND LEARNING STRATEGY

*Leadership Development Program* is designed for supervisors or frontline managers who have 12-18 months of experience in their current position or have completed a basic supervisory or leadership course. During this course, participants will apply the basic concepts of dealing with changes in the current public sector environment. Participants will increase their self-insight, enhance their ability to be self-directed, develop additional skills, and build effective work relationships.

This course provides an opportunity for participants to engage in a wide range of activities, each designed to challenge current assumptions, increase behavioral options, and provide enhanced skills. Interactive activities include challenges simulating the current work environment, small group analysis of work-related issues, and facilitated discussion of concepts presented through a series of videos. Personal reflection activities include examining results of a Multi-Rater Feedback Assessment and Personal Stress Management, completing a series of workbook exercises, and planning effective application of learnings back in the workplace.

#### OBJECTIVES

- Apply innovative and creative leadership strategies to identify and take advantage of opportunities in a changing environment.
- Identify areas to improve their effectiveness as leaders through expanded self knowledge.
- Prioritize work based on its importance and the ability to influence outcomes.
- Create a climate of teamwork and trust where individuals are valued and encouraged to work collaboratively.
- Model effective leadership behaviors such as adapting to change, networking, trusting, and earning the trust of others.

#### RELATED COMPETENCIES

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|-------------------------------------|---|
| • Agility                           | • Developing Talent                     |
| • Building Alliances                | • Integrity and Honesty                 |
| • Building Teamwork and Cooperation | • Interpersonal Relations and Influence |
| • Building a Model EEO Program      | • Problem Solving                       |

#### CLASS SIZE

24 participants

**LENGTH**     4½ days  
 (Monday, 8:00 a.m. –  
 Friday, 12:00 noon)  
 36 hours

#### LOCATION

Customer site or  
 FAA Center for  
 Management and  
 Executive Leadership  
 Palm Coast, Florida

#### UPCOMING DELIVERIES

This course is currently available only as a fee-for-service delivery.

#### WHO SHOULD ATTEND

Supervisors or frontline managers with 12-18 months of experience in their current position

#### ENROLLMENT

To arrange a **fee-for-service delivery**, call Shep Curl at (386) 446-7132.

#### PREREQUISITE

**Recommended** that participants complete a basic supervisory or leadership course prior to attending this course

#### PRECOURSE

Approximately four weeks prior to class start, you will receive an email detailing several assignments that must be completed prior to your arrival at CMEL.

#### RELATED COURSES

Leadership Development and Labor Relations (FAA01183)  
 Strategic Planning (FAA01275)